

Registration process for Crisis Track



Registration Explained

- To use Crisis Track you will be required to have both a Crisis Track account and a mySD account. This registration process is only done once.
- Your username on Crisis Track and email address on mySD need to match.
- Email and Usernames are not case sensitive.



Crisis Track Account Creation

- Your Emergency Manager will create your username in Crisis Track and provide that to you after requesting access.
- Your request to join Crisis Track needs to come through your County Emergency Manager.
- They will need to provide your Email Address, First Name, Last name, Work Phone Number, Role Level and Jurisdiction.




You must create a mySD account

- mySD was created by the State of South Dakota to provide a single point of entry and security for eGovernment Services.
- mySD will be used to authenticate you as the user of Crisis Track and log you into the system on both mobile and desktop applications.
- mySD is managed by South Dakota Bureau of Information and Technology and not by Crisis Track or SDOEM.
- To create a mySD account you must go to the website at:
 - <https://sd.gov>
 - Click the Login Button




- Enter in your username (email address) for Crisis Track and click continue.



Enter email address to login

Continue

- The screen will change, and you need to click the lower right “Sign up now”.



example@gmail.com

Password


Forgot your password?

Sign in

Don't have an account? [Sign up now](#)



- Ensure your email address is correct and click “Send Verification Code”.




example@gmail.com

Send verification code

Continue

- Go to your email and enter the verification code sent to you and then select “Verify Code”.



Verification code has been sent to your inbox. Please copy it to the input box below. Check your email in a new browser tab or window. Do not leave this page or the code will not work.

example@gmail.com

Enter code

Verify code Send new code

Continue



- After correct entry of your verification code, you will get confirmation and can continue.



The code has been verified. You can now continue.

example@gmail.com

Continue

- You will then need to complete the registration form with all pertinent information.



New Password

Confirm New Password

First Name

Last Name

Street Address

City

State


Zip Code

Country

Continue



- After entering all information, you will be required to enter a valid phone number. You must either have a code sent to you via text or a phone call to verify your information.



Country Code

United States (+1) ▼

Phone Number

Phone number

Send Code Call Me

- If you choose “Send Code” simply enter number sent to you via text and click “Verify Code”. You will be logged into mySD.

Enter your verification code below, or [send a new code](#)

Verify Code

- If you choose “Call Me” you will receive a phone call and follow the prompts. When complete, you will be logged into mySD.



Have Questions?

If you have any questions or need assistance, contact the South Dakota Office of Emergency Management.

- **Dustin Hight** – Recovery Team Lead
- **Amanda VanderPlaats** – PA Coordinator
- **Colby Jensen** – PA Coordinator
- **Dale Farmen** – PA Coordinator

Phone: (605) 773-3231



Log In process for Crisis Track Desktop Version



- To log in to Crisis Track on a computer go to <https://crisistrack.com> and click “Sign in”.

Crisis Track

TOUR PRODUCTS ABOUT US SIGN IN

Juvare® Acquires Crisis Track®, Bolstering Damage Assessment and Recovery Capabilities. Integrates with WebEOC!

DISASTER MANAGEMENT SOFTWARE

Identify disaster cost and complete FEMA paperwork for faster disaster assistance

DAMAGE ASSESSMENT
RESIDENT REPORTING
SITUATION AWARENESS
INCIDENT ACTION PLANS

DEBRIS MONITORING
RESOURCE TIME TRACKING
FEMA DOCUMENTATION
GRANTS MANAGEMENT

SCHEDULE DEMO



- At the bottom of the page, you will click “Alternative Login”.

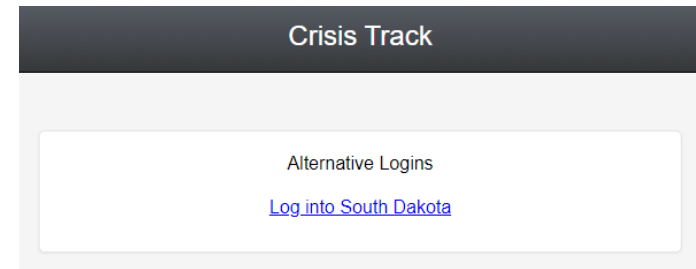
User Name: [Forgot User Name?](#)

Password: [Forgot Password?](#)

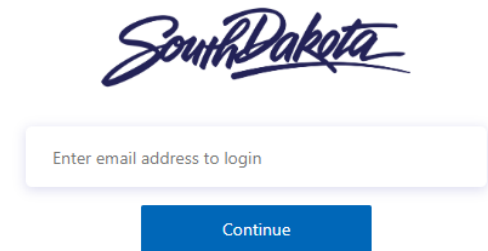
[Alternative Login](#)



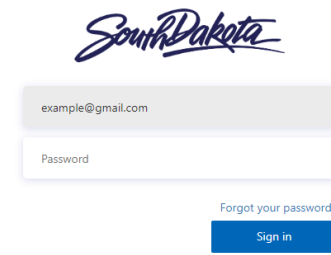
- You will then click on “Log Into South Dakota”.



- Enter your email address.



- Enter your password and click “sign in”.



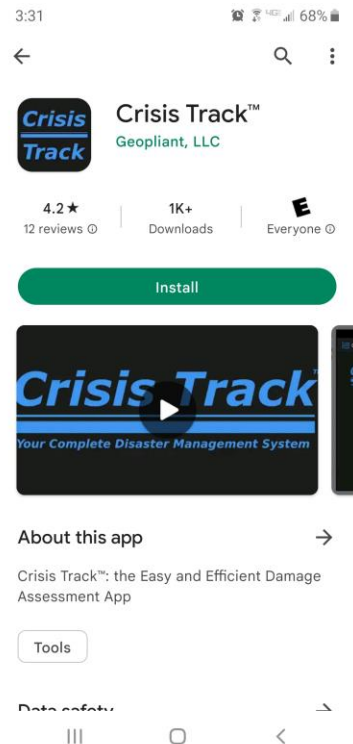
- You will then be redirected back to Crisis Track and logged in.



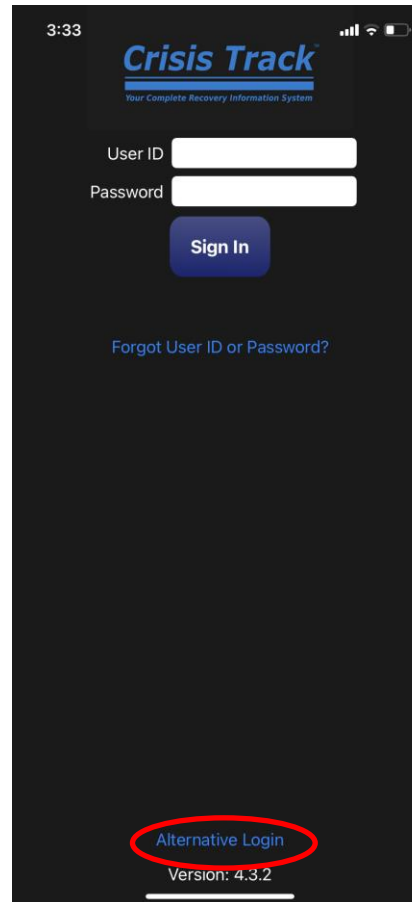
Log In process for Crisis Track Mobile Application



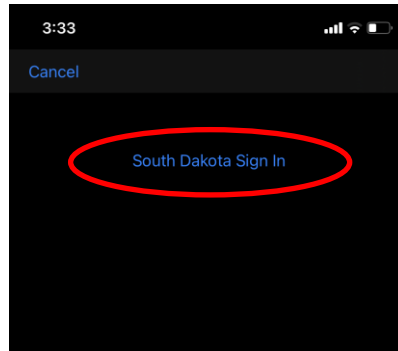
- Screen images in this log in section may look different depending on your platform. But steps are the same.
- Search for “Crisis Track” in either Apple Store, Google Play or Windows Store and download.



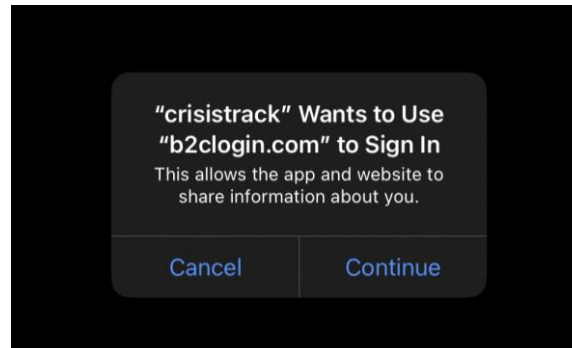
- Open the app after downloaded and you will be presented the log in screen. You will click “Alternative Login”.



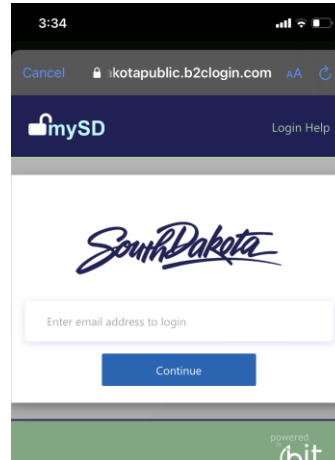
- You will click “South Dakota Sign In”



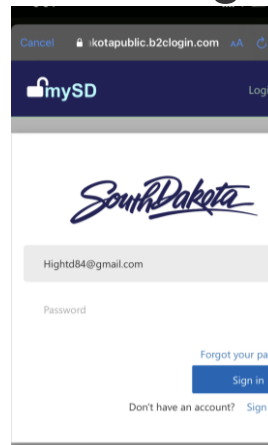
- If given a prompt like this just click “Continue”.
 - If no prompt is received, you can skip this step.



- The link will take you to mySD. You will enter your email address and click “continue”.



- Enter your password and click “sign in”. It will take you back to the Crisis Track App.



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