SAMPLE 9-1-1 PRESENTATION FOR CHILDREN

I. INTRODUCTION

II. WHAT IS 9-1-1?

III. WHAT IS AN EMERGENCY? (discuss examples with children)

IV. WHO DO YOU GET HELP FROM WHEN YOU CALL 9-1-1?
   A. Firefighters
   B. Police officers (these are people who will "help" you - trust issue)
   C. Paramedics (use visual aids)

V. "YES or NO" GAME - Should you call 9-1-1 when...
   - Your friend falls out of a tree and is hurt very badly. yes
   - You see a stranger lurking around your house. yes
   - You are home alone and very bored and lonely. no
   - Your neighbor's house is on fire. yes
   - You see a car accident where someone is hurt. yes
   - You have an argument with your best friend. no
   - Your dog is limping. no
   - You see someone breaking into a neighbor's house. yes
   - There is a fire in your fireplace. no
   - You are baby-sitting and the small child you are watching drinks from a bottle marked with a poison symbol. yes (have picture of symbol for kids to see)

VI. WHAT IF YOU ARE NOT SURE IF IT IS AN EMERGENCY?

VII. PRANK CALLS
   Why not?
   What can happen if you do?

VIII. HOW TO CALL 9-1-1
   A. Explain how to call 9-1-1 from different types of phones.
   B. Review rules for calling 9-1-1:
      1. stay calm
      2. speak clearly & tell what help is needed
      3. know your address
      4. follow instructions
      5. stay on the line until told to hang up
      6. if reporting a fire or crime, call from a safe place

IX. WHAT IF YOU DON'T SPEAK ENGLISH?
   A. Many agencies use AT&T Language Line to translate the 9-1-1 call.
   B. It is helpful for the caller to identify their language or nationality.
   C. You might hear some clicking & a short conversation in English. Don't hang up!
      An interpreter will be on the line shortly.

X. SHOW VIDEO (if available)
XI. HAVE CHILDREN MAKE PRACTICE CALLS (one of each type: fire, police, and medical)
   A. Use phone demonstrator if available.
   B. Role-play with the children.

XII. REVIEW AND SUMMARIZE

   Suggested Teaching Aids

   • pictures of emergencies, fire, police & ambulance workers or vehicles
   • rotary & push button phones or pretend phone
   • 9-1-1 stickers
   • activity sheets/coloring books