

# SAMPLE 9-1-1 PRESENTATION FOR CHILDREN

- I. INTRODUCTION
- II. WHAT IS 9-1-1?
- III. WHAT IS AN EMERGENCY? (discuss examples with children)
- IV. WHO DO YOU GET HELP FROM WHEN YOU CALL 9- 1 -1?
  - A. Fire fighters
  - B. Police officers (these are people who will "help" you - trust issue)
  - C. Paramedics (use visual aids)
- V. "YES or NO" GAME - Should you call 9-1-1 when...
  - Your friend falls out of a tree and is hurt very badly. **yes**
  - You see a stranger lurking around your house. **yes**
  - You are home alone and very bored and lonely. **no**
  - Your neighbor's house is on fire. **yes**
  - You see a car accident where someone is hurt. **yes**
  - You have an argument with your best friend. **no**
  - Your dog is limping. **no**
  - You see someone breaking into a neighbor's house. **yes**
  - There is a fire in your fireplace. **no**
  - You are baby-sitting and the small child you are watching drinks from a bottle marked with a poison symbol. **yes** (have picture of symbol for kids to see)
- VI. WHAT IF YOU ARE NOT SURE IF IT IS AN EMERGENCY?
- VII. PRANK CALLS
  - Why not?
  - What can happen if you do?
- VIII. HOW TO CALL 9-1-1
  - A. Explain how to call 9-1-1 from different types of phones.
  - B. Review rules for calling 9-1-1:
    - 1. stay calm
    - 2. speak clearly & tell what help is needed
    - 3. know your address
    - 4. follow instructions
    - 5. stay on the line until told to hang up
    - 6. if reporting a fire or crime, call from a safe place
- IX. WHAT IF YOU DON'T SPEAK ENGLISH?
  - A. Many agencies use AT&T Language Line to translate the 9-1-1 call.
  - B. It is helpful for the caller to identify their language or nationality.
  - C. You might hear some clicking & a short conversation in English. Don't hang up! An interpreter will be on the line shortly.
- X. SHOW VIDEO (if available)

- XI. HAVE CHILDREN MAKE PRACTICE CALLS (one of each type: fire, police, and medical)
- A. Use phone demonstrator if available.
  - B. Role-play with the children.
- XII. REVIEW AND SUMMARIZE

### **Suggested Teaching Aids**

- pictures of emergencies, fire, police & ambulance workers or vehicles
- rotary & push button phones or pretend phone
- 9-1-1 stickers
- activity sheets/coloring books